



#5 2761

Customer Number 22,852
Attorney Docket No. 07752.0026

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Jean L. Missinhoun et al.

Serial No.: 09/608,293

Filed: June 30, 2000

For: **SYSTEM AND METHOD FOR
PROVIDING A MULTI-
CHANNEL CUSTOMER
INTERACTION CENTER**

Group Art Unit: 2761

Examiner: (nassigned)

RECEIVED

JAN 02 2002

Technology Center 2100

Assistant Commissioner for Patents
Washington, DC 20231

Sir:

REQUEST FOR WITHDRAWAL AS ATTORNEY

I hereby request withdrawal as attorney of record for the above-identified patent application for myself and all attorneys and agents of Finnegan, Henderson, Farabow, Garrett & Dunner listed on the Power of Attorney filed for this application. The undersigned has authority to sign this request on behalf Finnegan, Henderson, Farabow, Garrett & Dunner, and all attorneys and agents listed on the Power of Attorney filed for this application.

The undersigned has notified the applicants of this request, which is made in triplicate.

FINNEGAN
HENDERSON
FARABOW
GARRETT &
DUNNER LLP

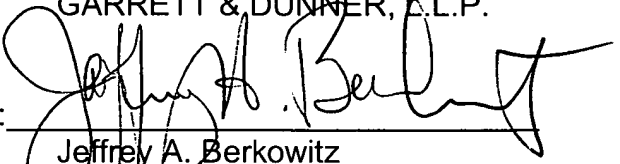
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Respectfully submitted,

FINNEGAN, HENDERSON, FARABOW,
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By: 
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Dated: December 28, 2001

cc: Joel Benson
Vicki St. John

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